



Frequently Asked Questions February 14, 2015

GENERAL QUESTIONS

Please note that updated information appears in red type.

Is there a website to find Kentucky-specific information regarding Ebola?

In addition to finding recent health alerts issued by Kentucky Department of Public Health, Ebola information is being updated frequently on the following Kentucky Health Alerts website:

<http://healthalerts.ky.gov/Pages/default.aspx>

What number do we call to report a suspected or confirmed Ebola case?

1-888-9REPORT (1-888-973-7678)

When can the United States expect the "24Hour CDC SWAT Team" to be available?

Updated January 8, 2015

The CDC's Ebola Response Team is a highly trained cadre of public health and hospital infection control experts – including medical officers, epidemiologists, infection control specialists, and analysts – based at CDC's headquarters in Atlanta who can be mobilized to go anywhere in the United States within a few hours after laboratory confirmation of Ebola infection. Additional information concerning the CDC's Ebola Response Team can be found at the following link: <http://www.cdc.gov/vhf/ebola/pdf/ebola-response-team.pdf>

Where can we access Kentucky's Tabletop Exercise?

The Kentucky Hospital Association hosts the website with a direct link to the exercise. The following link will take you to the exercise: <http://www.kyha.com/kentucky-public-health-Ebola-tabletop-exercise/>

How can I get on the listserv to receive information regarding Friday calls with providers?

Please make a request to be added to a specific listserv by emailing your contact information to Reportable.Diseases@ky.gov

Has anyone developed a one sheet informational explanation for healthcare workers on Ebola?

The CDC has developed numerous one page informational sheets concerning what Ebola is, how it is transmitted, and how to identify and assess a suspect Ebola patient. Please see the CDC website on Ebola. The most recent one page information sheet is entitled, "Could it be Ebola?"

<http://www.cdc.gov/vhf/Ebola/pdf/could-it-be-Ebola.pdf>



EBOLA FACTS

What is the incubation period for Ebola?

The incubation period for Ebola is from 2-21 days, with the average being 8-10 days.

How long does the Ebola virus live on a surface, whether it is clothing/carpet or a hard surface? How long can the surface be considered contaminated?

The virus is fragile outside the body and depending on the source, the time varies. On average, it is thought that the virus can live outside its host for 3-4 days, but in ideal conditions it may be as long as 1 week. Clothing, bedding and other fabrics contaminated with body fluids from an Ebola patient should be regarded as potentially infectious. EPA has released a list of chemical disinfectants that should be used to inactivate Ebola virus on surfaces. See the EPA guidance, [Disinfectants for Use Against the Ebola Virus](http://www.epa.gov/oppad001/list-I-Ebola-virus.html): <http://www.epa.gov/oppad001/list-I-Ebola-virus.html>.

It has been communicated that Ebola is not spread by airborne means. Does this mean fluids projected by sneezing from an Ebola-infected person are not communicable?

Ebola is not spread by airborne transmission. However, large respiratory droplets, which can travel 3-6 feet, can be infectious, in principle.

What are the different exposure risk groups? What do the different groups mean?

CDC put out a new guidance document titled [Epidemiologic Risk Factors to Consider when Evaluating a Person for Exposure to Ebola Virus](http://www.cdc.gov/vhf/Ebola/exposure/risk-factors-when-evaluating-person-for-exposure.html). The document can be found at the following link:

<http://www.cdc.gov/vhf/Ebola/exposure/risk-factors-when-evaluating-person-for-exposure.html>

In summary, the document guides evaluators to categorize individuals who are not sick but might have been exposed to Ebola into four different risk groups (*High Risk, Some Risk, Low (but not zero) Risk, and No Identifiable Risk*) in order to assist in determining the level of monitoring and movement restrictions needed based on exposure.

Our health district wants to know how to respond to their constituents based on this scenario: “The general public is seeing and reading how Frontier Airlines have decontaminated their plane four (4) times and are also replacing the carpet, headliner and seat-covers; but yet, we health officials are stating that Ebola is just like any other virus, but more deadly and more difficult to catch.” What do we tell them?

In order to contract Ebola, you must come into contact with blood or body fluids of a symptomatic persons with Ebola (dead or alive), or materials or equipment contaminated by an infected Ebola patient such as a used needle/syringe. The presence of an individual suspected of contact with an Ebola patient on an airplane does not constitute an exposure unless Ebola infected blood or body fluids are present. While we cannot speak to the policy and procedure decisions of Frontier Airlines, it would appear that an abundance of caution was instituted to allay the fears of their customers.



HEALTHCARE ASSESSMENT AND FIRST STEPS

What do we do if we identify someone in our outpatient clinic with symptoms (fever, fatigue, nausea, vomiting, diarrhea) and appropriate risk factors (travel from Liberia, Sierra Leone or Guinea in the past 21 days) for Ebola?

Updated January 8, 2015

If a patient is identified to have suspected or confirmed infection with Ebola, the next step would be to isolate the patient in a private room (with a private bathroom) if possible. The Kentucky Department for Public Health (KDPH) should be notified immediately (1-888-973-7678) for consultation. Outpatient staff should IDENTIFY patients at risk to be infected with Ebola virus; ISOLATE the patient; and INFORM KDPH. Although direct contact is not advised, don appropriate PPE during risk assessment and anytime staff must be in the same vicinity with the patient. According to OSHA or CDC guidelines, appropriate PPE for the ambulatory settings include the following: boot covers extending to mid-calf, double gloves with extended cuffs, gown, mask, and face shield.

Department for Public Health guidelines instruct hospitals to isolate patients screened as a PUI (person under investigation) and to immediately contact the Department for Public Health. Please describe what hospitals will be instructed to do? It is critical to know this so we can continue to develop our response plan and train staff.

[Guidelines on the safe management of patients](#) are available from the CDC. KDPH has additional guidance available at healthalerts.ky.gov in the Ebola Information box. (see <http://healthalerts.ky.gov/Documents/ed-algorithm-management-patients-possible-Ebola.pdf>).

Can UK share their response plan with the hospitals?

They have said that they would. Contact UK hospital.

ISOLATION AND QUARANTINE

Will public health workers be involved in monitoring people in the *High Risk* and *Some Risk* categories?

Updated Feb 14

Yes, for all people in the *High Risk* and *Some Risk* categories, public health workers will make a direct observation **twice a day** to monitor for fever or other symptoms of Ebola. This is called “Direct Active Monitoring.” To do this, an in-person visit or Skype, FaceTime or other direct visual observation of the patient is conducted to review for fever or other symptoms. For in-person observation, personal protective equipment is not necessary because the individual is asymptomatic, but the observer should assess their symptoms without direct physical contact. While it possible there could be people in the *High Risk* and *Some Risk* categories travel to Kentucky, we expect the vast majority of people will fall in the *Low (but not zero) Risk* category.



Has Kentucky released information in regards to monitoring movement of individuals suspected to have been exposed to Ebola?

Kentucky-specific isolation and quarantine guidelines have been released in a document titled, “At-A-Glance Guidance for Ebola Outbreak” which is available on the Kentucky Health Alerts website at: <http://healthalerts.ky.gov/Documents/At%20A%20Glance%20Ebola%20Guidance%20Final%2011%2010%2014.pdf> In all circumstances, from a potential Ebola exposure to a confirmed case, KDPH will be directly engaged with the local health department and involved healthcare facilities in making decisions about appropriate quarantine and isolation measures to be implemented.

Does Kentucky plan to designate Ebola Treatment Centers to care for an Ebola patient? How will KDPH be involved in determining the appropriate site for inpatient care of a patient?

At this time, there are no plans to designate Ebola Treatment Centers. Every facility needs to be prepared to **identify, isolate, inform, and manage** a potential Ebola patient for at least 96 hours. During that time, the Department for Public Health Ebola Response Team will evaluate the situation with the hospital to determine the appropriate course of action for the future clinical course of the patient accounting for the safety of the patient, hospital workers, first responders, and the public.

Early symptoms of Ebola are the same as influenza. In the healthcare setting, should employees be requested to notify their employer of any contact with anyone traveling from West Africa or exposed to someone with Ebola? If they have a fever – should they not come to work and instead go to the ER?

Ebola can only be transmitted from an Ebola-infected person. Being in contact with an asymptomatic person does not pose a risk for Ebola transmission. Under new guidance from CDC, all persons returning from an Ebola-affected country (Guinea, Sierra Leone, and Liberia) will be monitored for 21 days. Additional information can be found at this CDC link – [media release post arrival monitoring](#). Healthcare workers (HCW) should notify their employer if they have any contact with a known or suspected Ebola patient or traveled to one of these countries. Local or state public health will consult with any healthcare facility about what to do if they have an HCW with a definite or suspected exposure to Ebola. If the HCW has a fever but no known exposure to someone symptomatic with Ebola, they should be handled the same way the facility would normally handle an employee calling in sick. If the employee had a known exposure to someone with Ebola, KDPH recommends that the employee not participate in patient care until completing a 21-day period after their last potential Ebola exposure.

If a healthcare employee travels to an affected area, what measures should be taken when they return to work here in the US?

Updated December 19

All travelers to Ebola-affected countries will be interviewed at the incoming airport upon return to the U.S. and then referred to the state they are returning to for continued follow-up and monitoring. All travelers will be monitored for onset of symptoms for 21 days by public health workers, depending on



the level of exposure of the HCW while overseas. Further measures may be taken, depending on the level of possible exposure to Ebola.

Dr. Mayfield says to monitor all people who are returning from "Africa" for exposure. Does she mean Africa or West Africa? Is there a temperature log (simple, one sheet) that can be shared for use in monitoring patients? Dr. Thoroughman showed his on the ITV yesterday. I'd like to use something similar.

Travelers from Sierra Leone, Guinea and Liberia, in West Africa should be monitored. Although we currently do not have a temperature log sheet for monitoring, screening airports will be handing out CARE kits to travelers and a temperature log is included in this package. This link shows all of the items included in the CARE kit. <http://www.cdc.gov/media/releases/2014/p1022-post-arrival-monitoring.html>

PERSONAL PROTECTIVE EQUIPMENT - PPE

Has anyone shared a PPE Donning and Doffing checklist yet?

Infection control staff at KDPH has adapted some checklists for use in PPE Donning and Doffing procedures. One is for use with the PAPR option and the other is for use with the N-95 option. These checklists are available at: <http://healthalerts.ky.gov/Pages/default.aspx>.

CDC was recommending gowns for PPE but facility planners have mentioned TYVEK suits. Are the suits being recommended? If so, how are they safely doffed? If there is a need for higher-level PPE, such as hazmat suits, is there a stockpile at state available to hospitals? Many facilities have hazmat suits on backorder or unavailable at this time. Please note, below is guidance for hospital personnel and not ambulatory care centers. There is a checklist and video training for ambulatory care centers that should be available in February.

Proper PPE consists of:

- PAPR or N-95 respirator
- Single-use fluid-resistant or impermeable gown that extends to mid-calf or coverall without integrated hood
- Single-use fluid-resistant or impermeable boot covers that extend to knee
- Single-use fluid-resistant or impermeable hood (the hood should drape to the shoulders in order to adequately cover the neck with movement)
- Single-use fluid-resistant or impermeable apron recommended with patients who are have vomiting and diarrhea
- Single-use nitrile gloves with extended cuffs – use double gloving
- Full face shield

Additional PPE Guidance

- Hazmat type suits are not the current recommendation by CDC. Fluid resistant gowns or coveralls without integrated hoods are recommended. PPE suits have been standardized. Full



body coverage with no exposed skin and addition of respiratory protection by N95 masks or PAPRs are required.

- Use of a model of hood that should drape to the shoulders in order to adequately cover the neck at all times.
- Removing PPE now includes an enhanced and detailed step-by-step disinfection of hands process with specific sequencing for removal of each piece of equipment and then hand washing.
- CDC recommends facilities provide in-depth training and evaluation of all staff in donning and doffing of PPE. Staff also should have frequent practice with the process of donning and doffing of PPE.
- A trained observer should utilize a standardized checklist in the observance and guidance of each staff member each time PPE is donned or doffed.

Further guidelines on PPE are available on CDC website <http://www.cdc.gov/vhf/Ebola/hcp/procedures-for-ppe.html>

How do we clean and disinfect re-usable personal protective equipment that has been utilized in care of a person under investigation for Ebola?

Cleaning and disinfecting re-usable personal protective equipment such as PAPRs should be done according to the manufacturer's guidelines.

What is considered proper training for PPE?

Training should be in-depth and include evaluation of competence and opportunities for frequent practice.

We have been told of delays in receiving PPE necessary to care for an Ebola patient. Can you confirm?

We have also received some anecdotal reports of two- to three-week delays in receiving supplies of personal protective equipment. We encourage you to go ahead and place orders NOW to avoid any further delays.

LABORATORY TESTING

Where can Category A boxes be located for shipping lab specimens suspicious for Ebola virus?

Updated January 8, 2014

The Kentucky Division of Laboratory Services has ordered Category A boxes to ship suspect Ebola specimens. One box has been sent via FedEx to every hospital that has staff certified to package and ship Category A infectious substances. Certification is valid for two years after training and DLS must have a supervisor-signed certificate demonstrating completion of the training, in order for a facility to receive a Category A shipping box. DLS will stock additional Category A boxes at the centralized lab facility, which can be sent to hospitals as needed on a case by case basis.

How do we ship Category A boxes?



Updated January 9, 2015

There is a special training that personnel must attend once every two years in order to ship Category A infectious substances. Additional training sessions were conducted by DLS staff across Kentucky in November in order to give all hospitals in Kentucky the opportunity to have adequate lab staff trained in preparation and shipment requirements of Category A boxes. If hospitals were not able to send staff to one of the trainings in November, DLS provides packaging and shipping training throughout the year. As training dates become available, training can be accessed at Kentucky TRAIN via the website <https://ky.train.org/DesktopShell.aspx>. If training is needed sooner, there are many online training programs and a search for “infectious disease packaging” will pull up several options. Please contact Leigh-Ann Bates at DLS phone number (502) 564-4446 for additional information in regards to shipping or training requirements for shipping Category A infectious substances.

If there is a suspect patient with symptoms and travel history - in the ER and isolated properly - how do they go about testing?

Testing should be performed in coordination with state and local health departments.

In the event of a suspected Ebola patient, how do we safely complete lab tests? We do not have point of care lab equipment.

Point of care testing is not required. Specimens from any person under investigation can be handled safely in a clinical laboratory using CDC guidance provided at: <http://www.cdc.gov/vhf/Ebola/hcp/safe-specimen-management.html>

The New York Times has KY listed as one of the 24 public health labs that can do Ebola testing. Will our state lab perform testing for Ebola?

Updated December 31, 2014

Kentucky has received, validated, and verified the LRN assay to test for Ebola and is able to perform testing for Ebola. CDC has designated KY DLS as a lab that is certified to conduct Ebola testing.

What is the CDC turn-around time for the results of those tests?

Once the CDC-designated laboratory has the specimen, results are expected to be available within 24 hours.

What is the role of the LHD in transporting specimens?

LHD's generally will not have a role in transporting any lab specimens of suspected Ebola patients. KDPH will coordinate with hospitals to collect and ship specimens directly to CDC. There are strict guidelines regarding transportation of Category A infectious substances. If interested, CDC Guidelines can be found at:

<http://www.cdc.gov/vhf/Ebola/hcp/interim-guidance-specimen-collection-submission-patients-suspected-infection-Ebola.html>

EMS



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Local first responders (EMS, FIRE, & POLICE) have asked to be notified of any person being monitored for the 21 days. They want to flag the person's address in the 911 system. Can that address be released to 911 Dispatch systems for flagging in the system?

If a patient is being monitored for 21 days, there is no risk to the public. Please remember patients that are infected with Ebola, but have NO signs or symptoms **are not contagious**. Any Ebola patient with signs and symptoms should be considered infectious.

During monitoring, if patient is found to have signs and symptoms of Ebola and it is suspected the patient may have Ebola, at that time the public health personnel (local or state health departments) will provide coordination among 9-1-1 dispatch centers, EMS systems, and healthcare facilities prior to contact with the monitored patient.

CDC released guidance on October 28th specifically for EMS Systems and 9-1-1 Public Safety Answering Points (Dispatch Systems for EMS, Fire and Law Enforcement agencies). In the guidance, individual providers can use this information to respond to callers to quickly identify any patient suspected to have Ebola and to stay safe. In order to quickly identify any patient that could be potentially infected with Ebola virus, *it is important that Dispatchers question callers about: residence in, or travel to a country with a known Ebola outbreak (currently Liberia, Guinea, and Sierra Leone); signs and symptoms of Ebola (such as fever, vomiting and diarrhea); and other risk factors, such as direct contact with someone that is sick with Ebola.*

Additional information can be found at the following CDC link:

<http://www.cdc.gov/vhf/ebola/hcp/interim-guidance-emergency-medical-services-systems-911-public-safety-answering-points-management-patients-known-suspected-united-states.html>

What should 911 Dispatch centers be doing to help identify Ebola patients that may call for help and enter the Emergency Medical System?

The sooner the patient's travel history and his/her exposure history here in the U.S. can be determined, the sooner the dispatcher can rule in or out whether there is a risk for Ebola. If the person traveled within the last 21 days from one of the Ebola-affected countries (Liberia, Sierra Leone, or Guinea) and has a fever or other symptoms such as fatigue, muscle weakness, nausea, vomiting, or diarrhea, he/she may be infected with Ebola. EMS is encouraged to consult with their local health department or hospital who can contact KDPH to assist with risk assessment.

If EMS personnel or healthcare workers come into contact with a patient that needs to be quarantined for 21 days in order to watch for symptoms, do these employees need to be monitored and are they ok to remain at home near family?

All personnel who have contact with an asymptomatic person do not require self-monitoring or quarantine. Asymptomatic patients are not infectious.

Can you elaborate more on EMS response to day-to-day concerns, especially since we are coming into flu season and other healthcare issues; how follow-up will be made with EMS if (for example) EMS treats a trauma patient that later is discovered with this infectious disease.



EMS personnel should screen every patient for travel to Sierra Leone, Guinea, and Liberia within the past 21 days, contact with an Ebola infected patient, and any symptoms consistent with Ebola (fever, headache, muscle pain and weakness, vomiting, diarrhea, bleeding/bruising). CDC has provided guidelines for screening <http://www.cdc.gov/vhf/Ebola/hcp/interim-guidance-emergency-medical-services-systems-911-public-safety-answering-points-management-patients-known-suspected-united-states.html>. If a patient is later discovered to have Ebola, state and/or local public health officials would immediately notify EMS and work with the EMS agency to assess exposure, properly monitor personnel, and address any other issues surrounding the potential exposure.

How should we clean the ambulance after transporting a patient suspected of having Ebola?

CDC released a document (October 28th) addressing guidance for EMS systems. The document is titled: [Interim Guidance for Emergency Medical Systems and 9-1-1 Public Safety Answering Points for Management of Patients with Known or Suspected Ebola Virus Disease in the United States](#).

The following are general guidelines for cleaning and maintaining EMS transport vehicles and equipment after transporting a patient with suspected or confirmed Ebola: An EPA-registered hospital disinfectant with label claims for similar viruses such as norovirus, rotavirus, and adenovirus should be used according to instructions for cleaning and decontaminating surfaces or objects soiled with blood or bodily fluids. EMS personnel performing cleaning and disinfection should follow CDC guidance on personal protective equipment found at link: [Procedures for Personal Protective Equipment | Ebola Hemorrhagic Fever | CDC Information for Health Care Workers | Ebola Hemorrhagic Fever | CDC](#). For patient transport, use only a mattress and pillow with plastic that fluids cannot get through. To reduce exposure among staff to contaminated cloth products while laundering, discard all linens, non-fluid-impermeable pillows or mattresses as appropriate.

Additional information can be found at CDC's link: <http://www.cdc.gov/vhf/Ebola/hcp/interim-guidance-emergency-medical-services-systems-911-public-safety-answering-points-management-patients-known-suspected-united-states.html>

MEDICAL WASTE MANAGEMENT

What companies in Kentucky are approved to transport and dispose of Ebola contaminated waste?

At this time there are three companies serving Kentucky that have been identified which can transport, dispose, or treat Ebola-contaminated waste.

Stericycle: Stericycle has indicated that they are willing to accept and transport Ebola-contaminated waste to an offsite incineration facility.

Veolia ES Technical Solutions: Veolia currently is permitted to transport and dispose Ebola-contaminated waste.



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Darob, INC.: DaRob has identified that they have the capability to autoclave Ebola-contaminated waste. However, they currently do not have the PHMSA* special permit to transport waste. This could change.

*The Pipeline Hazardous Material Safety Authority (PHMSA) has currently granted Special Permits to seven companies around the country to legally transport Category A Hazardous Waste. This list may be expanded as other companies apply for this special permit. The current list of approved transport vendors can be accessed at:

<http://www.phmsa.dot.gov/hazmat/question-and-answer>.

**Updated information appears in red type.